

THE STATE OF NEW HAMPSHIRE

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May 27, 2011



Teresa Rosenberger, President  
FairPoint Communications  
900 Elm Street, Suite 1922  
Manchester, NH 03101

Re: DT 11-098, FairPoint Communications – NNE Tariff Revision  
Business Basic Exchange Service Terms, Language Change

Dear Ms. Rosenberger:

On May 4, 2011, Northern New England Telephone Operations LLC d/b/a FairPoint Communications – NNE (FairPoint) submitted a tariff filing to revise certain tariff language pertaining to Basic Exchange Service term commitments for business customers in its NHPUC Tariff No. 83.

The proposed language change states that at the end of the customer's term, the agreement will automatically be renewed at the same terms and conditions unless either party provides advanced notice that it does not wish to renew the term. The language change also provides for a 60 day grace period at the beginning of each subsequent automatic renewal for the subscriber to unsubscribe from the plan without incurring a penalty.

Staff reviewed the proposed tariff revisions submitted by FairPoint and has recommended that the change be allowed to go into effect by operation of law. Staff also recommended that the Commission require customer notification prior to automatic term renewal.

The Commission has accepted Staff's recommendation to allow the tariff to go into effect. The Commission has also determined that it is reasonable to require notice to customers as terms with automatic renewals, approach the expiration date. The Commission will require FairPoint to implement its customer notification plan and provide a copy of the notification letter to the Commission on or before June 30, 2011.

For administrative efficiency, an order will not be issued by the Commission either suspending, rejecting, or approving the proposed tariff changes. Pursuant to RSA 378:3 and RSA 378:6, IV, the proposed revisions are effective as of June 3, 2011, subject to FairPoint's compliance with the notice provisions outlined above. Tariff pages should be filed referencing Docket No. DT 11-098 and reflecting the effective date of June 3, 2011.

Sincerely,

A handwritten signature in cursive script, appearing to read "Debra A. Howland".

Debra A. Howland  
Executive Director

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RYAN TAYLOR  
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MANCHESTER NH 03101

Docket #: 11-098      Printed: May 27, 2011

**FILING INSTRUCTIONS: PURSUANT TO N.H. ADMIN RULE PUC 203.02(a),**  
**WITH THE EXCEPTION OF DISCOVERY, FILE 7 COPIES (INCLUDING COVER LETTER) TO:**  
DEBRA A HOWLAND  
EXEC DIRECTOR & SECRETARY  
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